

Quick turnaround, administrative ease

Client: Denise Leeke

Accountant, Denise Leeke was diagnosed with breast cancer and through Mark's understanding of the intricate and time-consuming paperwork involved in her subsequent insurance claim; she was paid out within four to five working days.

"I was able to send her oncologist a checklist of what the insurance company's claims department required pre-payout and filled in a lot of the paperwork myself prior to her application. This way there was no need to keep applying for more reports etc.—all the requirements were met according to the checklist. Many people are overwhelmed by the extensive paperwork, and I was able to handle that for Denise.

"I suppose my point of difference is that I understand the organisational process and was able to get all the necessary doctors' reports and manage the process behind the scenes. As a result, there was a quick turnaround because of the efficient administrative process."

Denise: (still waiting for her quote)

Conflict Free Advice


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